PROTECT YOURSELF AGAINST SCAMMERS

What You Need to Know



Los Angeles

LADWP will NEVER call customers asking for payment over the phone with a credit or prepaid card.

Department of Water & Power

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If someone calls demanding that you make a payment immediately or your service will be disconnected, HANG UP and

call 800-DIAL-DWP (1-800-342-5397).

If someone calls and pressures you to share your personal information, HANG UP and call us at 1-800-DIAL-DWP.

Never allow anyone claiming to be with LADWP into your home unless you scheduled an appointment or reported a utility problem. Always ask for identification and call us to verify their employment.

Help spread the word about scammers by talking with elderly neighbors, friends and family so they don't become victims. For more information visit www.ladwp.com/securityservices.

2015 POWER CONTENT LABEL

ENERGY RESOURCES	2015 Power Mix	2015 Green Power for Green LA Power Mix	2015 Green Power for Green LA Power Mix**
ELIGIBLE RENEWABLE	21%	100%	22%
Biomass & waste	4%	100%	3%
Geothermal	2%	0%	4%
Small hydroelectric	1%	0%	1%
Solar	3%	0%	6%
Wind	11%	0%	8%
Coal	37%	0%	6%
Large Hydroelectric	3%	0%	5%
Natural Gas	25%	0%	44%
Nuclear	10%	0%	9%
Other	0%	0%	0%
Unspecified sources of power**	4%	0%	14%
TOTAL	100%	100%	100%

* "Unspecified sources of power" means electricity from transactions that are not traceable to specific generation sources.

**"Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the previous year.

For specific information about this electricity product, contact: LADWP 1-800-DIAL-DWP

For general information about the Power Content Label, contact: California Energy Commission 1-844-217-4925



NNECTIONS

REBATE STILL AVAILABLE

ake advantage of our most popular water conservation program to create a sustainable landscape and get a rebate of \$1.75/sq. ft.

A sustainable landscape will not only help you save on your water bill, but it will help recharge groundwater, reduce urban runoff and enhance wildlife habitat. Get help planning your garden with our California Friendly® landscaping website at www.ladwp.com/landscaping.

Minimum Wage Increase Notice

On July 1, 2017, the minimum wage rate will increase for all Employers in the City of Los Angeles:

Employers with 26 or more Employees\$12.00Employers with 25 or fewer Employees\$10.50

For more info, contact: OFFICE OF WAGE STANDARDS wagesla.lacity.org 1-844-WAGESLA





Set your A/C to 78° F to get your energy use down and stay comfortable.

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