

# Efficient Product Marketplace Application

[ladwp.com/epm](http://ladwp.com/epm)



## HOW TO APPLY

1. Applicant must be an LADWP residential electric service customer. Please read the Terms and Conditions for complete details on qualifications before applying. For questions, contact the Efficient Product Marketplace team at [epm@ladwp.com](mailto:epm@ladwp.com) or call 1-855-665-9469. Office hours: Monday-Friday, 8 a.m. to 4 p.m.
2. Before purchasing a product, be sure it is eligible for a rebate (See Terms & Conditions #7 "Eligibility Requirements") and is on the eligible list at [energystar.gov](http://energystar.gov).
3. Purchase and install your qualifying energy efficient product(s). Verify your documents have all the required information at the time of purchase (See Terms & Conditions #4 "Documentation").
4. Attach proof of purchase (copies of paid invoice or receipt) to this application. Note: These documents will not be returned.
5. Sign, date, and mail application with supporting documents.

## APPLICANT INFORMATION

LADWP Account Number (at Installation Address)

LADWP Customer First Name

Last Name

Service Address

City

State

ZIP Code

Mailing Address *(If different from your residence)*

City

State

ZIP Code

Home Phone

Alternate Phone

Email Address

## REBATE INCENTIVES

Rebate Item	Incentive	Quantity	Purchase Date	Make/Model
<b>LED Lamps</b> ENERGY STAR® Limit 20 per program year	<b>\$2.50</b>			
<b>Refrigerator</b> ENERGY STAR®/ENERGY STAR® Most Efficient Limit 2 per program year	<b>\$65/\$75</b>			
<b>Window-Mounted Room Air Conditioner</b> ENERGY STAR® Limit 2 per program year	<b>\$50</b>			
<b>Advanced Power Strip</b> Tier 2 Limit 4 per program year	<b>\$15</b>			
<b>Television</b> ENERGY STAR®/ENERGY STAR® Most Efficient Limit 4 per program year	<b>\$10/\$25</b>			
<b>Programmable Thermostat</b> Web-enabled/Smart Limit 2 per program year	<b>\$50/\$75</b>			

## PROGRAM GLOSSARY

**ENERGY STAR®:** A government-backed labeling program that makes it easy for consumers to identify and purchase energy-efficient products without sacrificing performance and features. Visit [www.energystar.gov](http://www.energystar.gov) for more information and for qualifying products.

**ENERGY STAR® Most Efficient:** An extension of the ENERGY STAR® brand, it represents the most efficient products among those that qualify for the ENERGY STAR® in a given year. Visit [https://www.energystar.gov/products/energy\\_star\\_most\\_efficient](https://www.energystar.gov/products/energy_star_most_efficient) for more information and for qualifying products.

**Web-enabled Thermostat:** Connected to Wi-Fi and allows users to make temperature adjustments remotely from other Wi-Fi enabled devices.

**Smart Thermostat:** Connected to Wi-Fi and allows users to make temperature adjustments remotely from other Wi-Fi enabled devices. In addition, it can learn, mimic, and predict user behavior to make automatic temperature adjustments based on that behavior.

**Tier 2 Advanced Power Strip:** Terminates the electrical load of master and peripheral devices when sensors detect inactivity for a specified amount of time.

I certify by my signature that: (1) I have purchased product(s) that meet the Eligibility Requirements; (2) I have read and understand the Terms and Conditions; (3) I have provided information that is true and correct; (4) I understand that LADWP may, at their discretion, during normal business hours and with reasonable notice, inspect the installation of any device for which I received a rebate.

Customer signature

Print name

Date

Rebate checks can be expected within 60 days of LADWP receiving your application. Incomplete applications and inspections (if required) may increase the timeframe for you to receive your rebate.

## TERMS AND CONDITIONS

1. Funds are limited and rebates are not guaranteed. Completed applications and required documents submitted in accordance with these terms and conditions are accepted on a first-come, first-served basis. The Efficient Product Marketplace program (EPM) may be modified or terminated without prior notice. Program participants cannot receive more than one rebate for any qualifying product(s) from more than one California electric or gas utility including, but not limited to, payment received through participation in the Energy Upgrade California® Home Incentive Program.
2. The EPM application must be completed and signed by the LADWP customer of record hereinafter referred to as "Applicant." The Applicant must have an active residential electric meter serviced by LADWP. The application must be postmarked within 12 months of product purchase date. The dwelling or property type must be one of the following:
  - a. detached single family home;
  - b. multi-residential or attached home such as a duplex;
  - c. condo/townhome; or
  - d. apartment unit.Applicant must be an LADWP customer of record at the time the rebate is issued
3. Products and equipment installed at the LADWP residence must replace inefficient products. The item(s) must be new and installed in the LADWP customer residence prior to submittal of this application. Resale units, refurbished, refreshed, or open box products, units leased, rebuilt, rented, received from warranty insurance claims, gifted or won as a prize, redeemed with points, or new parts installed in existing units, do not qualify. Products must meet or exceed energy efficiency required by laws and standards (depending on the product). Room air conditioners must be window-mounted.
4. Documentation: If the product was purchased online, the Applicant may need to request additional information from the retailer or contractor, as required, to participate in the EPM. Copies of receipt(s), invoice(s), home improvement contract(s), and other required documentation must be submitted along with this completed application. Altered and illegible documents will not be accepted. LADWP reserves the right to request original documentation. LADWP is not responsible for items and documents lost, late, incomplete, misdirected, or destroyed in the mail or via electronic transit. Applicant should keep copies of all material sent/submitted.
5. Invoice/Receipt: An itemized "paid" invoice or receipt that shows payment type is required for all products. The invoice or receipt must include retailer name, business address, phone number, and the itemized description of each product including manufacturer, product make and model number, product cost, purchase date, and payment type. The rebate amount cannot exceed the purchase/paid price.
6. Online purchases must include a copy of the order confirmation notification that lists the purchase date, product make and model number, payment type (paid), shipping date, and a copy of the signed and dated delivery confirmation sheet or a print out of the shipment tracking record. Delivery address must be the customer's electric service address on record.
7. Product eligibility requirements: Refrigerators, LED light bulbs, televisions, and room air conditioners must be ENERGY STAR® or ENERGY STAR® Most Efficient qualified and listed on the ENERGY STAR® approved product list at energystar.gov.
8. A rebate check will be issued in the LADWP account holder's name and will be valid 180 days from the check issue date, until the expiration date listed on the front of the check. The check will be mailed to the service address or mailing address provided.
9. LADWP makes no warranty whether expressed or implied, including warranty of merchantability or fitness for any particular purpose, use, or application of the item(s) or measure(s). LADWP has no liability whatsoever concerning
  - a. the quality, safety and/or installation of the item(s) or measure(s), including their fitness for any purpose;
  - b. the estimated savings of the item(s) or measure(s);
  - c. the workmanship of any third parties;
  - d. and the installation or use of the item(s) or measure(s) including, but not limited to, effects on indoor pollutants, or any other matter with respect to the EPM.In no event shall LADWP's liability for property loss or damage resulting from its activities under this application exceed the total rebate amount paid to me under this application. The selection, purchase, installation and ownership/maintenance of the item(s) and measure(s) listed in this application are my sole responsibility. The supplier or installer of these item(s) and measure(s) is not an agent or representative of LADWP.
10. Implementation and interpretation of the Terms and Conditions of the EPM are at the sole discretion of LADWP.

**Mail:**

  - Completed EPM application
  - Proof of purchase (paid invoice or receipt) to:  
**LADWP Efficient Product Marketplace**  
**P.O. Box 51111, Room 1019**  
**Los Angeles, CA 90051-0100**For your records, please make a copy of all documents (including your application) before mailing. These documents will not be returned.