

## **EZ-SAVE Program Application**

(Formerly Low Income Discount Program)



EZ-SAVE Program, formerly known as Low Income Discount Program, provides a bill discount on electricity and sewer services to income-qualified residential customers. Before completing this application, please review the eligibility requirements at ladwp.com/EZSAVE and confirm that you are eligible. If your application is approved and you are enrolled in the program, you may be required to verify your eligibility.

When your application is complete, submit it to us by fax or mail:

Fax: (213) 241-1465

Mail: LADWP, EZ-SAVE Program, P.O. Box 515407, Los Angeles, CA 90051-6707

If you prefer to apply online, visit:

ladwp.com/EZSAVE

## 1. Applicant Information:

Account Number: (Required)															1	۱ew	App	lica	nt:			or	Rer	newa	al: <sub> </sub>	
LADWP Customer of Record Name:		Last Name															Initial									
		First Name																								
Service Address:	Street Numbe	eet Number Only Stree																								
	Apartment No	umbor		L																						
	Apartment No	umber 																	I							
				_			'							•	•			'			•	'				
Home Telephone	e Number:											obile leph		e Nu	mb	er:										
2. Incon	ne Inform	ation:																								
Number of People Living in Household: Tota													Adu	lts			C	hildr	en							
Combined Gross Annual Household Income:																										

#### 3. Terms and Conditions:

The information I have provided in this application is true and correct. I agree to provide proof of EZ-SAVE Program eligibility if asked or be removed from the program. I will notify LADWP if my household is no longer eligible for EZ-SAVE Program. I understand that if I receive the discount without qualifying for it, I may be required to pay back the discount I received. By affixing my signature, I expressly consent to LADWP sharing the information that qualifies me for EZ-SAVE Program with other utilities or agencies for the purpose of enrolling me in their similar low income assistance programs. I authorize credit reporting agencies and other data providers to provide my personal credit profile and other pertinent information to LADWP to determine eligibility for EZ-SAVE Program; this will not affect my credit score. I understand that I may be subject to an audit performed by the City of Los Angeles and that any information provided by audit may be used to determine EZ-SAVE Program eligibility or may be used to evaluate performance of EZ-SAVE Program.



# EZ-SAVE Program Information and Application

(Formerly Low Income Discount Program)

EZ-SAVE Program, formerly known as Low Income Discount Program, provides a bill discount on electricity and sewer services to income-qualified residential customers.

### **How to Apply:**

- 1. Confirm you are eligible at ladwp.com/EZSAVE.
  - a. No Proof of Income Needed

    New applicants and those recertifying their enrollment do not need to provide proof of income. However, if your application is approved and you are enrolled, you may be required to verify your eligibility in the future.
  - b. LADWP Customer of Record Name The applicant must be the customer of record on the LADWP account, cannot be claimed as a dependent on another person's Income Tax Return, and the account must be the customer's permanent, primary residence. LADWP requires applicants to recertify every three years or earlier upon request.
  - Income Defined

    "Income" shall be defined as the combined gross income, whether taxable or non-taxable, of all persons who live
    in the household, which includes but is not limited to: the total income from salaries, wages, child support, alimony,
    Temporary Assistance for Needy Families, Social Security benefits, spousal support payments, veteran benefits,
    disability, unemployment, retirement, cash, tips, public assistance, food stamps, and all employment-related
    non-cash income.
- 2. Fill out this application and mail or fax it to us.
  - a. Fax: (213) 241-1465
  - b. Mail: LADWP EZ-SAVE Program, P.O. Box 515407 Los Angeles, CA 90051-6707
- 3. If you prefer to apply online, visit ladwp.com/EZSAVE to submit an application.
  - a. To apply online, customers must have an LADWP online account. To create an online account, register at ladwp.com/OnlineRegistration with your Account Number and the 4 digit account Access Code.
  - b. The Access Code may be the last four (4) digits of the primary account holder's Social Security Number, the last four (4) digits of the Federal Tax ID associated with this account, or the primary account holder's Personal Identification Number.

#### **Questions?**

For more information call: 1-800-DIAL-DWP (1-800-342-5397).

Hearing/Speech Impaired call: 1-800-HEAR-DWP (1-800-432-7397)

The hours for both numbers are: Monday – Friday: 7:00 a.m. - 7:00 p.m. Saturdays: 7:00 a.m. - 2:00 p.m.

For further hearing and speech impaired assistance in English and Spanish call California Relay Service (ddtp.cpuc.ca.gov/relay.aspx) at 7-1-1. They offer Voice Carry Over (VCO), Speech-to-Speech (STS) and many other options.