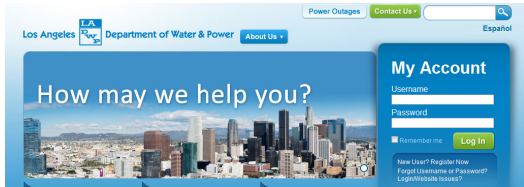


How to pay your bill online using the payment options on LADWP.com:

1 Go to WWW.LADWP.COM



2 Log-in with your username and password, or select "New User?" Register Now" under the log in area if you need to register for the first time. You will need your Account Number and Access Code (which may be the last 4 digits of SSN/Tax ID or a PIN).

New User? Register Now
Forgot Username or Password?
Login/Website Issues?

3 Click Pay Now:

Pay Now

or

Pay Bill from the Account Summary

My Account

Account Summary

Pay Bill

View Bill

Bill & Notification History

Payment History

Analyze My Usage

Request a Service

Track Requests

My Profile

4 Choose One-Time Payment or select the Automatic Payment tab to enroll in automatic payments

One-Time Payment

Automatic Payment

5 Enter payment amount (current balance or other amount) if making a one-time payment:

Pay current balance:

Other amount: \$

6 Enter Payment Source information (bank account or credit card*)

Payment Source

Pay with bank account Pay with credit card

* Indicates required field.

* First name

* Last name

* Street address

* City

* State

* ZIP code

* Country

* Phone number (ex: XXX-XXX-XXXX)

* Email address

* Account type

* Routing number

* Bank account number

* Confirm routing number

* Confirm bank account number



*credit card is only for Residential customers, and add the "Save" button if you wish to save the payment source.

7 Click Next:

Next

8 Review Payment Information.

Please review the information below for accuracy. Once submitted, please allow 2-3 business days for payments to process and post to your account.

Payment Information

Account Number Account Nickname Amount Due Due Date Payment Amount

9 Click the check box "I agree to the LADWP bill pay Terms and Conditions", if you agree:

I agree to the LADWP bill pay [Terms and Conditions](#).

10 Click Previous if you want to change the payment amount or Payment Source:

Previous

11 Click Submit Payment to process payment:

Submit Payment

12 Write down your Confirmation Number:
You will also get an email with the payment confirmation.