

SAVE ENERGY 

Window Air Conditioner Recycling Program



Frequently Asked Questions

LADWP's Window Air Conditioner Recycling Program can help you keep cool while saving money on your air conditioning bill. Here's some information in response to some questions you may have about the program:

What sort of documentation do I need to participate in the program?

You will need a copy of your most recent LADWP bill, along with your California Driver's License or other government issued identification card (address must match LADWP bill).

My old A/C unit just gave out. Can I still recycle it through this program?

No. The program is being offered to assist our ratepayers save energy and reduce their electric costs by retiring and/or replacing older appliances. If the appliance is not working, there is no energy to reduce. Customers can still receive a rebate for the purchase of a new, qualifying, window room air conditioning unit by visiting www.ladwp.com/epm.

Are interior, wall-mounted or other types of air conditioning units eligible for this rebate program?

No. This program only offers rebates for the retirement of older, inefficient window room air conditioning units.

I don't have the means to take my A/C unit to a drop-off/recycling event and don't need to recycle my refrigerator. Can I still have my A/C unit picked up at my home?

No. Unfortunately, the program does not offer a pick-up service just for A/C units at this time. However, we are working on a program that will offer a pick-up service in the future. When we are able to offer this service, it will be posted on www.LADWP.com.

I'm a business/residential building owner. Does LADWP have a program for me?

We are currently developing a window room air conditioner recycling program for our multi-family property owners. A similar program for small commercial business owners is not yet available.

Once I recycle my old A/C unit, how can I go about getting a replacement?

You can use your \$25 prepaid gift card towards the purchase of a new energy-efficient A/C unit from www.ladwp.com/epm and be eligible for an additional \$50 rebate. That's a total combined rebate of \$75 towards the purchase of a new air conditioner.

Why does LADWP want its customers to be more energy efficient?

With hotter summers, it is important that everyone conserve energy in order to avoid power outages due to high electric demand. One of the best ways to contribute in this effort is to switch out older model home appliances such as refrigerators, televisions and A/C units for newer, energy-efficient models that will save electricity and money on utility bills. For information on other rebates, visit www.ladwp.com/save.

How long will this program last?

Rebate funding is available on a first-come, first-served basis.