Los Angeles Department of Water & Power

CHARGE UP L.A.! ELECTRIC VEHICLE CHARGER COMMERCIAL REBATE PROGRAM Frequently Asked Questions

WHAT IS THE "CHARGE UP L.A.!.. COMMERCIAL PROGRAM"?

"Charge Up L.A.!" is LADWP's revamped and expanded Electric Vehicle (EV) charger rebate program, which offers rebates to commercial LADWP customers for expenses incurred for the purchase and installation of EV chargers for use by their employees, customers, visitors, or tenants.

The program is designed to encourage the installation of convenient charging stations at businesses, apartment dwellings, and public places. LADWP continues to foster a seamless integration of EVs into the driving experience throughout Los Angeles by addressing the need for additional public EV charging and providing greater vehicle range. EV owners who may fear running out of power will be able to drive confidently in Los Angeles.

HOW DO I QUALIFY FOR A REBATE?

- The commercial or multi-residential property must have at least 3 parking spaces available to employees, public, or tenants.
- The charger must be permanently installed at your business or multi-residential property within the LADWP service area.
- You must apply for the rebate by submitting a completed Commercial EV Charger Rebate Application along with the required documents.

WHAT IS THE REBATE AMOUNT?

Rebates are available to compensate commercial LADWP customers for costs incurred on the purchase and installation of the EV charger(s). Eligible customers can receive up to \$4,000 for each hardwired wall- or pedestal-mounted EV charger.

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One Level 2 (240-volt) EV charger rebate is available for a minimum of 3 parking spaces available to employees, visitors, or tenants. One additional Level 2 charger rebate is available for every 10 additional parking spaces at the same location, business, or property. A maximum of 20 EV charger rebates are available per location.

EV charger rebates are available on a first-come, first served basis until funds are depleted, or June 30, 2018, whichever comes first.

WHAT TYPES OF CHARGERS QUALIFY FOR THE REBATE?

Rebates will only be provided for qualifying wall-mounted Level 2 (240-volt) chargers with the SAE J1772 charging plug. The charger must be UL (Underwriters Laboratories, Inc.) listed, ETL Listed, or approved by the Los Angeles Department of Building and Safety Test Lab and installed by a licensed contractor in compliance with local codes and permitting and inspection requirements. A specific brand of charger is not required.

Prices and features of electric vehicle chargers vary, and many charger installers will offer to handle the rebate paperwork for you. Some charger installers may have incentive money from other sources. These incentives will reduce the out-of-pocket costs of installing a charger. It is your decision which charger to install to best fit your needs.

WHO WILL INSTALL MY EV CHARGER?

As the customer, you arrange for a licensed contractor to install the EV charger in compliance with local codes, permitting and inspection requirements. The EV manufacturer or vendor will often help arrange for installation. LADWP will not install the charger units.

DO I NEED A SPECIAL METER?

EV chargers need to have a dedicated revenue or LADWP statistical meter(s) in order to qualify for the rebate. Your licensed contractor will need to install an LADWP-approved meter socket(s). LADWP will install the meter(s).

HOW LONG WILL IT TAKE TO GET A PERMIT FOR CHARGER INSTALLATION?

Permit approval will depend on the regulatory agency (state, county, and/or city) and the required upgrades or electrical configuration of the property. Contact the designated regulatory agency for your property or business. For your convenience, the Los Angeles Department of Building and Safety has an online permit process (https://www.permitla.org).

HOW DO I APPLY FOR THE REBATE?

- Go to www.ladwp.com/ev to download the Commercial "Charge Up L.A.!" rebate application. Please read the program requirements and the terms and conditions before you purchase and install the EV Charger(s)
- Purchase and install the qualifying Level 2 charger(s)
- Complete the rebate application and mail it along with the required documentation to:

LADWP Electric Vehicle Rebate Processing Center

P.O. Box 51111, Room 1019 Los Angeles, CA 90051 - 0100