

Customer Questions on the Water Conservation Ordinance

Last Revised 8/25/08

RESPONSIBLE PARTY

Who is penalized for prohibited use violations?

Penalties resulting from violations of the prohibited use are charged to the customer of record. [Date Posted: 8-19-08]

How is the landlord who does not live on the property going to control this issue?

It is the responsibility of the customer of record (e.g., landlord) to institute measures (i.e. routinely schedule inspections and maintenance of property) to ensure compliance with the ordinance. [Date Posted: 8-19-08]

Does this ordinance apply to properties outside of the LADWP service territory?

No. The requirements of the ordinance apply to properties located in the City of Los Angeles and serviced by the Los Angeles Department of Water and Power. However, water conservation and responsible usage of potable water supplies is encouraged by all Southern California residents, and customers not serviced by the LADWP should check with their local water agency to determine local requirements. The LADWP (www.ladwp.com) and Metropolitan Water District conservation (www.bewaterwise.com) websites both offer many water saving tips. [Date Posted: 8-19-08]

WHAT ACTIVITIES ARE PROHIBITED & REQUESTS FOR EXEMPTION

Does the 15 minute watering limit apply when watering by hand?

If watering by hand, be careful not to over-water and create surface runoff. Furthermore, it is important to remember that there should be no water landscaping work done between the hours of 9:00 a.m. and 4:00 p.m. [Date Posted: 8-25-08]

Does the ordinance make allowances for the purposes of establishing newly planted landscape?

No. Customers should work within the confines of the ordinance to irrigate and establish newly planted landscape. [Date Posted: 8-19-08]

How can I request an exemption?

There are no immediate plans to amend or revise the ordinance, which was passed in August 2008. If the customer has a health or safety issue that would make it impractical to comply with ordinance, please notify the LADWP Drought Busters at DroughtBusters@ladwp.com. Please be sure to include the name on the customer bill and the address. [Date Posted: 8-22-08]

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Can I use a blow-up water slide in the backyard for entertainment?

While this activity is not specifically prohibited by the Ordinance, we would encourage all customers to carefully monitor their water usage and to seek innovative ways to conserve water while this Ordinance is in effect and into the future. [Date Posted: 8-20-08]

Will the prohibited hours for water landscaping be changed in the winter or for daylight savings time?

No. There are no immediate plans to amend or revise the ordinance, which was passed in August 2008.

WATER CONSERVATION RESOURCES

Does the LADWP maintain lists of recommended gardeners?

No. As a public entity, we do not recommend service providers. [Date Posted: 8-22-08]