

EQUITY METRICS DATA INITIATIVE RESOLUTION

WHEREAS, to meet the goal of providing clean and reliable water and power for all ratepayers, a public water and power agency must provide fair and reasonable services to all ratepayers; and,

WHEREAS, the 2015 – 2020 rate action approved by the Board of Water and Power Commissioners, the City Council and Mayor included an initiative to track, measure and report on how LADWP programs serve all Angelenos.

WHEREAS, in examining the issue of fairness, a public utility such as LADWP should examine service disparities, equity among ratepayers, and equity in LADWP operations;

WHEREAS, in order to build trust between the utility and the ratepayers it serves, equity and fairness must be inculcated into the way LADWP's administers programs and conducts its daily affairs.

WHEREAS, a robust data collection program that monitors performance on those metrics is essential to effectuate the objectives stated above;

WHEREAS, in order to evaluate the degree to which equity is a priority in LADWP's operations, and to assess whether LADWP's actions have equitable impacts, specific pertinent data must supplement the data that is already being collected for existing metrics;

WHEREAS, LADWP's ratepayers should have transparent access to this information so that perceived inequities can be disabused, and real disparities can be addressed;

WHEREAS, the proposed Equity Metrics Data Initiative (EDMI) will establish the framework to compare demographics with ratepayer and service locations to determine whether geographic or other categorical disparities exist;

THEREFORE, BE IT RESOLVED THAT the Board of Water and Power Commissioners hereby establishes its EDM I that will advance LADWP's efforts to fairly and optimally serve all of the constituencies and communities within the City of Los Angeles based on the well-established precedent of fairness and equity in the delivery of services;

BE IT FURTHER RESOLVED THAT for the EDM I the Department shall collect data and increase transparency in the four following core categories of metrics pertaining to core LADWP operations, namely:

- **Residential Water and Power Reliability:** to ensure that all customers receive reliable water and power services equitably throughout the City;

- **Projects Services / Customer Incentive Programs:** to ensure equal access to energy efficiency, conservation and assistance programs, including those promoting Climate Change and GHG reduction;
- **Procurement:** to provide all Los Angeles businesses, including small business enterprises, with fair and equitable opportunities to compete for LADWP contracts for goods and services; and
- **Employment:** to ensure all Los Angeles residents have equal access to LADWP employment opportunities and training programs.

BE IT FURTHER RESOLVED that the Department shall establish ten to fifteen defined metrics to provide information regarding implementation of the policies set forth herein;

BE IT FURTHER RESOLVED that the Department shall obtain input from key stakeholders on the development of the EMDI and shall report by November 2016 and every six months beginning February 2017 thereafter to the Board on the development, implementation, and results of the EMDI.


I HEREBY CERTIFY that the foregoing is a full, true and correct copy of a resolution adopted by the Board of Water and Power Commissioners of the City of Los Angeles at its meeting held

AUG 16 2016

Barbara E. Prochaska

Secretary

APPROVED AS TO FORM AND LEGALITY
MICHAEL N. FEUER, CITY ATTORNEY

AUG 12 2016
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